

City of Springfield Health Reimbursement Arrangement Comprehensive A January 1, 2024 – December 31, 2024

What is it?

- An HRA is a tax-free <u>employer funded only</u> health reimbursement arrangement managed by PacificSource Administrators.
- Your employer has established this program to assist employees in recovering a portion of their medical costs.
- You may request reimbursement for expenses incurred for yourself and any eligible family members.

How much?		
HRA contribution:	Employer Contribution	Max Account Balance
Single Enrolled	\$1,200.00	\$1,200.00 plus any balance carried forward
Family Enrolled	\$2,400.00	\$2,400.00 plus any balance carried forward

How do I collect?

- Any claims for services between January 1, 2024 and December 31, 2024 are eligible for reimbursement.
- Methods to submit for reimbursement:
 - Online Claim Submission through our PSAConsumer portal: https://psa.consumer.pacificsource.com
 - Submit your claim via our mobile app: myPacificSource Admin (PSA)
 - o Fax reimbursement form & back up documentation to (866) 446-6090
 - o Mail reimbursement form & back up documentation to: PO Box 2797, Portland, OR 97208
- Request for Reimbursement forms are available on the PacificSource Administrators website.
- An Explanation of Benefits from your Employer's major medical or other health insurance plan
 provider must accompany any Request for Reimbursement.
- Use your Pre-paid Benefit Card
 - Physician offices, including medical, dental and vision care
- Note: You must save all expense documentation per IRS rules.
- Unused balances will be carried forward into the new plan year.

PacificSource Administrators Claims Fax: 1
Customer Service Phone: 1

1-866-446-6090 1-800-422-7038

Customer Service Email:

psacustomerservice@pacificsource.com

Web Address: www.PacificSource.com/PSA