**Minutes**

**Springfield Library Board Subcommittee on Survey Stats**

**July 28, 2022**

**Attending:** Kristine, Clyde, Heather, Linda, Robyn

**Staff:** Emily

1. **Call to Order-**-Clyde

2. **New Business**

a. Catering some of the information to guide the 5 groups that are being curated by Verb, the consulting org.

* VERB Focus groups–Gateway, Thurston, Spanish-speaking, low-income housing, community partners.
  + What are some key takeaways to offer to help these focus groups have better conversations in focus group?
  + Of the people who use the library in Gateway and Thurston, and who responded to the survey, share stats.
  + Perhaps focus on a disclaimer: This information was gathered during the pandemic

b. Summarizing some of the data into short talking points or a concise report.

Potential talking points:

* + 58% of survey respondents from Thurston download e-books or audiobooks from Libby VS: 41% of other survey respondents download e-books or audiobooks.
  + Did you know that less than 1% of those who responded to our survey were aware of online tutoring programs and job/career services the library provides at no charge?
  + Of the 58 respondents who responded to the survey who do not have a library card, 55% live outside city limits and noted that the yearly library card fee dissuades them from using many of the library services.
    - BUT did you know that even if you don’t have a library card, you can still come and borrow books through”bring ‘em back”, attend programs, use computers, and receive help from librarians.

Action items :

* All committee members take a look at the survey data and bring one extra talking point to the board meeting this Tuesday for consideration and discussion for the whole board.
* It was mentioned that one survey respondent suggested a scholarship to fund the out-of-city limits; a discussion was had about potential suggestions for community partners to offer scholarships, and also that there used to be a scholarship fund before Emily was the director. If a scholarship was funded for out-of-resident citizens, it would have to be funded by Friends or Foundation.

Linda moved to adjourn the meeting at 5:10 pm

Respectfully Submitted,

Kristine Fuller