
From: SMITH Mary Bridget
Sent: Thursday, March 19, 2020 3:33 PM
To: *Springfield Employees
Cc: eocmanager@springfield-eoc.net; LAY Markus J
Subject: COVID-19 Update 7- Message from Cascade Health about COVID-19 Testing

Hello Springfield Employees,

Please see email from the Wellness Center.

March 19, 2020

To The City of Springfield,

First and foremost, we want to extend encouragement and strength as we all face this unprecedented time together. We know that regardless of what position you are in we are all facing challenges as to how to respond to the current pandemic. As the recommendations and guidelines change daily, we here at Cascade Health and the Springfield Wellness Center are responding accordingly. We wanted to let you know what business looks like today, and how we can continue to serve your organization.

The City of Springfield Wellness Center is open and we will be able to provide COVID -19 testing for individuals **who meet Public Health criteria for testing**. We are in daily contact with State and Local Public Health experts. Low risk patients will NOT be tested but may be seen for exams and care. Testing will be processed as long the appropriate personal protective equipment for providers and staff is available.

Here is the screening criteria for testing based on provider discretion.

- Any age
- Lower respiratory symptoms with or without cough
- Fever 100.4 or greater
- Known contact or travel
- Underlying medical issues

An example would be a patient present with fever, cough and known contact we would test. Another example would be a patient present with fever, cough and underlying health issue we would also test if appropriate.

Patients will need to call the Wellness Center (541-242-2816) for a telephone screening to determine the best care plan and to see if they meet testing criteria. If patients are ill and/or need testing, these appointments will be scheduled in the afternoon for now. All well patients will be scheduled in the morning. Starting next week, we will have access for telemedicine visits for established patients. This will allow for provider visits for minor illnesses and triage and give access to patients who do not want to come into the Wellness Center. This situation is changing constantly and we will update the City with any procedural or clinic access changes. Be safe and social distance.

The Cascade Health Team

