



8/24/2021

## REQUEST FOR PROPOSALS

Information Technology Dept  
RFP # S2866 Peoplesoft Managed Services

### ADDENDUM #3

The City of Springfield is hereby amending the above mentioned RFP. The original document can be found on the City's website at [www.springfield-or.gov](http://www.springfield-or.gov) (select CITY > Finance > Purchasing and Contracts then RFP# will be linked to the RFP/ITB page).

- 1. Question:** *Will the City allow for offshore resources?*  
**City's Response:** *Yes, but it should meet the need of prompt response and off business hours support.*
- 2. Question:** *Does the City currently have, and plan to continue to have Oracle Support?*  
**City's Response:** *Yes*
- 3. Question:** *Will the City confirm that infrastructure maintenance is the responsibility of the City, and the vendor is responsible for PeopleSoft application changes due to infrastructure changes?*  
**City's Response:** *Yes*
- 4. Question:** *Will the City clarify the mandatory scope items as listed in Attachment 1 versus the pricing sheet? For example, training is listed in Attachment 1, but not on the pricing sheet as required or optional?*  
**City's Response:** *Training will be required.*
- 5. Question:** *Will the City provide an overview of the PeopleSoft environment including application, PeopleTools and database versions, and modules?*  
**City's Response:** *Please reference the City's response to question #13 below.*
- 6. Question:** *Will the City provide Attachments 3-5 for vendor review and response?*  
**City's Response:** *All attachments, (Attachment #3, Signed Attachment #4, Signed Attachment #5) have been added to the city website, directions can be found in the first paragraph of this document.*
- 7. Question:** *What is the current size of your HCM and Financials Production database?*  
**City's Response:** *HCM Prod DB: 52 GB FSCM Prod DB: 40 GB*
- 8. Question:** *Timings to perform back, restore, clone, etc?*  
**City's Response:** *Prod DBs are backed up every hour, every day between 8AM-6PM which is a total of 77 backups per week for each server. Each day after 6PM, each server's snapshot is uploaded to hosted storage and held indefinitely. Local backups are retained for one month for each server.*

*If the restores are within one month, they're pulled from the local solid state storage on the appliance and running at line speed to the hypervisor it would be restored to. A 40GB restore at line speed over 1Gb/s should be very fast; probably a matter of a few minutes.*

9. **Question:** Will the City be responsible for Project Management for given tasks in the RFP?  
**City's Response:** Yes
10. **Question:** What is your current PUM image for HCM?  
**City's Response:** 22
11. **Question:** How many online users do you have for each pillar?  
**City's Response:** HCM – 450, FSCM – 150.
12. **Question:** Will the City provide Attachments 3-5 for vendor review and response?  
**City's Response:** All attachments, (Attachment #3, Signed Attachment #4, Signed Attachment #5) have been added to the city website, directions can be found in the first paragraph of this document.
13. **Question:** Can the City provide more information on an architecture on an architecture discovery?  
a. What is the PIA configuration (Web, App, Batch, Search and File Server) for each environment (PROD, TEST, DEV, DEMO, etc.) within each PeopleSoft pillar (FSCM and HCM)? **Please see table below**  
i. For each distinct server provide Operating System (OS), OS Version and environments each supports  
b. Please provide the appropriate database information for each PeopleSoft pillar: **Please see table below**  
i. Hardware (i.e. virtualized)  
ii. Operating System (i.e. Windows)  
iii. Database Engine (i.e. Oracle, SQL Server, DB2)  
iv. Version (i.e. Oracle 19c, MSSQL 2019)

**City's Response:** Please see the table below;

Server	DB Engine	Windows OS	Function	Databases/Domains	Hardware
HCM Prod - DB	MSSQL 2016	2012 SP2	DB Server	PROD	Virtualized
HCM Dev - DB	MSSQL 2016	2012 SP2	DB Server	DEV, TEST, DEMO	Virtualized
HCM Prod – App Server	MSSQL 2016	2012 SP2	App/Web/Proc Server	PROD	Virtualized
HCM Dev – App Server	MSSQL 2016	2012 SP2	App/Web/Proc Server	DEV, TEST, DEMO	Virtualized
FSCM Prod - DB	MSSQL 2016	2012 SP2	DB Server	PROD	Virtualized
FSCM Dev - DB	MSSQL 2016	2012 SP2	DB Server	DEV, TEST, DEMO	Virtualized
FSCM Prod – App Server	MSSQL 2016	2012 SP2	App/Web/Proc Server	PROD	Virtualized
FSCM Dev – App Server	MSSQL 2016	2012 SP2	App/Web/Proc Server	DEV, TEST, DEMO	Virtualized

In the event that it is necessary to further amend, revise or supplement any part this RFP, additional addenda will be posted on the City's website at <http://www.springfield-or.gov> (select CITY > Finance > Purchasing and Contracts then RFP# 2866 Peoplesoft Managed Services). As stated in the original solicitation, City will make a reasonable effort to provide the addenda to all Proposers who asked to be on the Interested Parties List. This addendum shall be considered part of the specification of the RFP. The City is not responsible for any explanation, clarification, interpretation or approval made or given in any manner except by written addenda issued by City.

**ALL PROPOSERS SHOULD ACKNOWLEDGE AND INCLUDE THIS ADDENDA #3 AS PART OF THEIR SUBMITTAL PACKAGE.**